



Questions and Responses
for
Laundry and Linen Cleaning Service

Questions Due: Friday, May 31, 2024, at 3:00 PM

Responses Due: Monday, June 3, 2024, at 3:00 PM

Proposals Due: Monday, June 10, 2024, at 5:00 PM

Question 1: “I see on the Cost of Service Per Pound schedule that HSB does not require linens to be provided, but RSB and SEFC do. We do not provide linens, can we still bid or do we need to be able to provide linens to the RSB and SEFC?”

Response: Yes, you can still bid. As stated in the RFB’s “Overview,” vendors may bid to secure services for all program sites or individual program sites, and BPHC may select multiple vendors to provide services across different sites or one vendor to provide services for all sites.

Question 2: “My company is interested in Laundry and Linen Cleaning Service on the RFP I didn’t see a maximum amount? What’s the budget for this job?”

Response: There is no predefined budget for this job. The contract will be awarded to the lowest, most responsive, and responsible vendor who meets all requirements and standards set forth in the RFB.

Question 3: “I would like to participate in today’s walk through. What is the address for 10:00?”

Response: The Walkthrough meeting place was at the Emergency Shelter at 112 Southampton St. Boston, MA 02118. As stated in the RFB’s “Vendor Walkthrough,” vendors should have entered the parking lot on Atkinson Street to meet at the decommissioned gas station located in the parking lot.

Question 4: “Is there any interest in working with a cooperative that has negotiated very competitive pricing and addresses the living wage requirement?”

Response: Yes, there is interest in working with a cooperative that meets all the requirements and standards set forth in the RFB.

Question 5: “Is there hard delivery/pick up window? Some of our customers provide keys/passes so we can come and go early. I realize the actual schedule is posted but will ultimately be determined by the site.”

Response: The program sites have already determined their pickup and drop off timeframes, and these are specified in the RFB’s “Scope of Service.” Vendors must accommodate this schedule.

Question 6: “Are dirty items going to be loose, or will they be bagged? Would like to know if we are providing bags.”

Response: The items will be loose, and as stated in the RFB’s “Scope of Service,” vendors must furnish all labor, material, supplies, and equipment, including bags, needed to perform the requested services.